

Webinar – EV Charging in the Community (Herefordshire)
Q&A and Web Links

Q. What impact will the new public charge point regulations have?

A. The new regulations are to ensure that charge points work better for the public and are all of a certain standard. Therefore the new regulations will primarily impact the charge point operators. They include elements such as being on an open network, achieving 99% reliability, having contactless payment, provision of a 24 / 7 helpline etc. The regulations came out in November 2023 and most requirements are due by November 2024.

[Public Charge Point Regulations 2023 guidance - GOV.UK \(www.gov.uk\)](https://www.gov.uk/guidance/public-charge-point-regulations-2023)

Q. Where will the LEVI installs be located?

A. The LEVI Pilot is a smaller project and was originally set up as a trial before the main LEVI fund starts. Currently, there are potential on-street locations being looked at in Hereford, Leominster, Kington and Ross. The main LEVI project is much larger scale so installs will be spread across the whole county. The list of locations being looked at is based on areas suggested by councillors and residents (via the [EV charge point location suggestion form](#) on our website).

Q. For suggested locations, can we include any land type, or should it still ideally be council owned land?

A. Ideally on council owned land or highways only at the moment. We have no jurisdiction over third party land and are not currently including it in either the LEVI or council car parks projects.

Q. Does any village hall have any experience of the effect on their insurance of an EV charging installation?

A. We are unsure of how it will impact your Village Hall insurance as this will be specific to the location and install design. We would recommend speaking to your insurer to check. We are aware of issues with insurance if the charge point unit is connected to the building (due to fire safety) so a separate unit away from building may be better. There is potential to receive income from the charge point operator via rent for the parking bays serving the charge points or via a revenue share agreement so this income could potentially help with any increases in insurance costs.

Q. How long does the process of an EV charge point installation take?

A. This will depend on lots of factors such as availability of equipment, time taken by legal teams to sort leases etc. It is not a quick process but 12 – 18 months is not unreasonable if all the processes are straightforward.

Q. Do you have an indication of what operators might pay?

A. It is difficult to say as there are different models available. Some operators may offer revenue share and some may pay rent for car park space. The percentage of revenue share or space rental offered varies across charge point operators. We would recommend talking to a few operators so you can compare what's offered as it will be unique for each site and is likely to depend on issues such as predicted payback period for the operator.

Links posted into the chat:

- UK EV charging infrastructure data: <https://www.gov.uk/government/statistics/electric-vehicle-public-charging-infrastructure-statistics-july-2024/electric-vehicle-public-charging-infrastructure-statistics-july-2024> (Electric vehicle public charging infrastructure statistics: July 2024 - GOV.UK)
- Zap-map Map of public electric charging points for electric cars UK: <https://www.zap-map.com/live/>
- Our EV Strategy and Roadmap can be found here: <https://www.herefordshire.gov.uk/parking-1/electric-car-charging/4>
- Background info from zap-map about different charge point speeds and connector types that might be useful: <https://www.zap-map.com/ev-guides/connector-types>
- Electric vehicle charge point location suggestion form – MyHerefordshire: https://my.herefordshire.gov.uk/service/Electric_vehicle_charge_point_location_suggestion_form
- Link to CPO Believ's website: <https://www.believ.com/> Believ | Publicly accessible EV charging infrastructure
- Link to Voltshare's website: <https://www.voltshare.co.uk/>
- Voltshare discounts for Herefordshire BID members: <https://voltshare.typeform.com/herefordshire>
- Free EV webinar from Energy Saving Trust specifically for councillors: <https://energysavingtrust.org.uk/event/an-introduction-to-evs-ev-charging-for-councillors/#:~:text=Energy%20Saving%20Trust%20is%20running,only%20for%20local%20authority%20councilors>. An Introduction to EVs & EV Charging for Councillors - Energy Saving Trust
- Workplace charging grant scheme information: <https://www.find-government-grants.service.gov.uk/grants/workplace-charging-scheme-2>